



**PLAVA LAGUNA**

## Plava Laguna Travel Agency program – conditions

### Way of booking:

There are 2 ways the Partner can check the availability and make a reservation:

- 1) Online: through [www.plavalaguna.com](http://www.plavalaguna.com) or [www.istracamping.com](http://www.istracamping.com) – by using the access data (login) the Partner has the access to actual availability, rates, as well as possibility of direct online bookings
- 2) Through the Reservation Centre: communication via e-mails, telephone or fax.

E-mail : [travel.agency@plavalaguna.com](mailto:travel.agency@plavalaguna.com) , T:00385 52 700 700, F: +385 52 719 999

The Agency hereby confirms that it will issue a voucher for each reservation for the properties of Plava Laguna d.d. and inform the guest that they are obliged to present the voucher at the reception.

### Agency discount

- 1) Standard agency discount is 10%

### Rates and payment conditions:

The rates level is subject to change throughout the year, depending on the availability. For the concrete request, it is necessary not only to check the availability, but also the currently valid rate. Rates are expressed in gross values, and represent a base for the calculation of agency discount.

### Payment conditions:

Partner pays the total amount (reduced by the agency discount) in advance, the latest 10 days prior to guest's arrival, in basis of the pre-invoice through:

- bank payment
- credit Card payment

PLAVA LAGUNA d.d.  
Rade Končara 12, 52440 Poreč, Hrvatska  
T: +385 52 410 101 F: +385 52 451 044  
[mail@plavalaguna.com](mailto:mail@plavalaguna.com)  
[plavalaguna.com](http://plavalaguna.com)  
[biz.plavalaguna.hr](http://biz.plavalaguna.hr)

Upisano u registar Trgovačkog suda u Pazinu.  
MBS: 040029834 - OIB: 57444289760  
PDV identifikacijski broj: HR57444289760.

#### Računi:

PRIVREDNA BANKA ZAGREB d.d. Zagreb IBAN: HR162340009110007577  
ZAGREBAČKA BANKA d.d. Zagreb IBAN: HR792360001101325211  
ERSTE & STEIERMÄRKISCHE BANK d.d. Rijeka IBAN: HR9124020061100389462  
ADDIKO BANK d.d. Zagreb IBAN: HR7325000091101010729  
RAIFFEISENBANK AUSTRIA d.d. Zagreb IBAN: HR3124840081135054215  
ISTARSKA KREDITNA BANKA d.d. Umag IBAN: HR7323800061110009038

Temeljni kapital: 1.444.530.057,18 kuna podijeljen na 2.197.772 redovnih dionica bez nominalne vrijednosti i 420.000 povlaštenih dionica nominalne vrijednosti 250,00 kuna. Temeljni kapital je uplaćen u cijelosti

#### Uprava:

Predsjednik: Dragan Pujas  
Član: Damir Mendica  
Član: Danira Rančić

#### Nadzorni odbor:

Predsjednik: Davor Luksic Laderer



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For bookings made within 72 hours ("last minute") prior to announced guest's arrival, the payment can be processed:

- by agency Credit Card (credit card mandatory for each online reservation)
- prepayment of the deposit which will be reduced for the costs of bookings made within 72 hours prior to guest's arrival.

If 72 hours before the scheduled arrival the payment is not received the reservation will be charged to the agency credit card provided. In case of inability to collect the payment from the agency credit card the reservation will be charged from the guarantee deposit prepaid by the agency.

In case the booking is not paid in advance by bank transfer or from the prepaid deposit, we reserve the right to cancel the reservation. In case of the guest's arrival to the hotel we will charge the guest for the total amount directly at the reception.

For such bookings the agency discount will not be approved and further cooperation with this agency will be taken into consideration.

### **Bookings cancellation conditions**

Booking cancellation conditions are based on the valid selling conditions in the moment of the booking confirmation.

The Hotelier reserves the right to refuse the registration process if retains it is not of his best interest.

By Acceptance of the cooperation conditions mentioned above, the Partner also accepts to receive several promo messages and information (newsletters).

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